

Corporate Assessment Actions 2008

Scrutiny Board (Environment and Neighbourhoods)

Issue	Plan within which action sits	Current Position April 08	CO Responsibility	RAG status
Performance Management				
Lack of consistency for review and setting of individual targets and objectives.	Council Business Plan 2008-11	New Senior Manager appraisal scheme based on core competencies and greater accountability piloted with Directors now being rolled out to Chief Officers. Middle Manager scheme being developed for Autumn 2008.	Lorraine Hallam	Green
Presentation of service plans was inconsistent up until this year, therefore embedding of performance management culture is yet to happen.	Council Business Plan 2008-11	Corporate Service Planning workshops held Feb/March 08. Quality assurance review in May 08 with report to CLT	Steve Clough	Green
Achievement in Sustainable Communities and Transport				
Not yet made significant impact on our target to reduce worklessness.	Leeds Strategic Plan 2008-11 supported by Leeds Economic Development Strategy*	City partnership group on worklessness established. Targets to reduce worklessness included in LAA. Strategy and action plan being developed through partnership group to deliver LAA targets	Stephen Boyle	Green

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Affordable housing remains a challenge, particularly in the more prosperous areas of the city.	Leeds Strategic Plan 2008-11 supported by Leeds Housing Strategy 2005/06 – 2009/10	Emerging RSS is setting more challenging affordable housing targets.. The Council is looking to introduce informal planning policy reflecting this, once RSS adopted. Supplementary Planning Guidance which provides the basis for negotiating with developers is under review.	Paul Langford	Green
Progress in moving people from temporary accommodation is slow.	Leeds Strategic Plan 2008-11 supported by Leeds Housing Strategy 2005/06 – 2009/10	Target in place to reduce by 50% the number of households in temporary accommodation by March 2010. Temporary accommodation providers are invariably commissioned through the Supporting People programme. NI141 included within the LAA with a stretch target of 76% positive move-ons by 2010/11 – baseline position 60%. Intensive contract management work through the Supporting People programme has improved performance against NI141 from 55% in Q1 07/08 to 64% in Q4 07/08 and it is believed that this progress will continue in the next three years. The housing support service attached to the private sector leased temporary accommodation, TEAS, has been subject to competitive tender and an emphasis has been placed on the successful contractor being able to demonstrate how they will contribute to the target to reduce temporary accommodation placements.	Paul Langford	Green

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Residents' satisfaction with the Council on Housing is bottom quartile and satisfaction has fallen steeply amongst the BME community.	Leeds Strategic Plan 2008-11 supported by Leeds Housing Strategy 2005/06 – 2009/10	As a result of decreased BME tenant satisfaction as measured by the BV User Satisfaction Survey 2006, a more detailed survey on BME tenants satisfaction has been commissioned reporting in Aug 08. The council will be undertaking a further tenants satisfaction survey in 2008, reporting in early 2009.	Paul Langford	Green
Achievement in Safer and Stronger Communities				
Crime, and fear of crime, remains high when compared nationally.	Leeds Strategic Plan 2008-11 supported by Safer Leeds Partnership Plan 2008-11	Safer Leeds has developed its partnership plan 2008/11 with specific improvement priorities for 2008/9. These include delivery activity to reduce serious acquisitive crime and violent crime whilst improving community confidence and public satisfaction.	Richard Jackson	Green

* Plans in development